



British Columbia
Employment Network

TRANSFORMING DAY SERVICES
- TAKE 3 -
L.I.F.E. BASED SERVICES

AGENDA at a GLANCE

**- Day 1 -
WEDNESDAY 24th OCTOBER 2018**

7.30 am	Registration - Foyer
7.45 am	Breakfast - Foyer
9.00 am	Welcome and Overview - Coal Harbour A
10.00am	Transforming Day Services Retrospective - Coal Harbour A
10.30 am	Refreshment Break - Foyer
11.00 am	Panel Presentation - Coal Harbour A <i>'Transformations Underway'</i>
12.30 pm	Lunch - Foyer
1.30 pm	L.I.F.E.-based Service - ANSO Project Origin - Design Process- Coal Harbour A
3.00 pm	Refreshment Break - Foyer
3.15 pm	L.I.F.E.-based Service overview - Coal Harbour A
4.15 pm	Preview of Day 2
4.30 pm	Closing of Day 1
7.00 pm	Movie Showing - Coal Harbour A

**- Day 2 -
THURSDAY 25th OCTOBER 2018**

7.30 am	Breakfast - Foyer
9.00 am	Welcome & Overview - Coal Harbour A
9.15 am	Diving deep into L.I.F.E.-based Service: Interactive Service Journey Mapping - Coal Harbour A
10.30 am	Refreshment Break - Foyer
10.45 am	Deep dive playback - Coal Harbour A
12.00 pm	Lunch - Foyer
1.00 pm	Designing L.I.F.E.-based Service - Coal Harbour A
2.00 pm	Preparing for L.I.F.E.-based Service: Questions and Considerations - Coal Harbour A
3.15 pm	Refreshment Break - Foyer
3.30 pm	Reflection and next steps - Coal Harbour A
4.30 pm	Closing of Day 2 & Event